

Our client is a successful company in the semiconductor supply industry with worldwide locations.

In the course of this mandate, we are looking for you at the Dresden site for a permanent full-time position as

TEAM LEADER CUSTOMER SERVICE (m/w/d)

Customer Service is an integral part of the sales organization and plays an important role in achieving the strategic goals. You will ensure the smooth processing of the local day-to-day business within a global network and assume responsibility of a defined customer group.

Your knowledge and skills:

- The team leader works closely with and supports the customer service manager and other functional groups in projects, such as e-commerce activities and new business integration.
- Guides and develops the team members, supports them in their fields of activity and closely cooperates with other organizational groups.
- Work in an international environment, interact closely with peers, the customer service manager and other parts of the organization, such as the sales, finance and logistics teams.
- Support your and your team members' customers and achieve a high level of customer satisfaction
- Understand the skills and talents within your team of 7 employees and develop them further to help them meet future challenges in a changing environment through e-commerce and new business integration.
- Be responsible for the implementation and adoption of global processes and the support of strategic initiatives in the EMEA region.
- Handle all order and quotation processing in SAP for the customers you are in charge of.
- Strong team-oriented attitude and the desire to strive and work for continuous improvement
- Customer-oriented mindset and the ability to work in a process-driven and global environment.
- A mentality that understands the opportunities in new challenges.
- Several years of experience in a customer service or in-house sales position.

If you feel directly addressed on the basis of the job description, we would look forward to receiving your documents as the first basis for discussion.

CV Consulting Bewerbungs- & Personalberatung

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Drei Dinge machen den neuen Mitarbeiter aus: Wissen - Können – Wollen

Wir von CV Consulting sind eine erfolgreiche Personalberatung mit Sitz in Ottendorf-Okrilla bei Dresden und haben uns zum Ziel gesetzt, jeden unserer Mandanten durch unsere Kompetenz bei der Auswahl von High Potentials punktgenau zu unterstützen. Dieses Ziel erreicht CV Consulting, in dem wir uns auf die individuellen Bedürfnisse unserer Kunden flexibel einstellen.

Unsere Philosophie bei der Personalbeschaffung ist neben einer partnerschaftlichen Zusammenarbeit geprägt von Professionalität und Seriosität.